



Roinn Cumarsáide, Gníomhaíthe
ar son na hAeráide & Comhshaoil
Department of Communications,
Climate Action & Environment

Digital Skills for Citizens Scheme

Digital Skills

Training Classes



Classes are taking place in numerous locations in every county. Classes are advertised locally, times and venues are arranged to meet the needs identified by citizens. A list of training locations is available at www.dccae.gov.ie/digitalskills

Digital Skills for Citizens training classes are delivered by the following 15 community and not for profit organisations.

**The Digital Skills for
Citizen Scheme is actively
supporting citizens to
take their first step to
Getting Online.**

**For more information please contact
the Department of Communications,
Climate Action and Environment:**

Telephone:

01-6782217 / 01-6782078

Website:

www.dccae.gov.ie/digitalskills

Email:

gettingcitizenonline@dccae.gov.ie

Age Action Ireland Ltd

Ballyhoura Development Ltd

County Sligo Leader Partnership Company Ltd

ECDL Ireland Ltd t/a ICS Skills

Family Carers Ireland Ltd

Fast Track into Information Technology (FIT)

IE Domain Registry Ltd

Irish Rural Link Co-operative Society Ltd

Meath Community Rural & Social Development Partnership Ltd

National Council for the Blind of Ireland (NCBI)

Roscommon Integrated Development Company Ltd

South East Community Training & Education Centre Ltd

St. Catherine's Community Services Centre Ltd

The Cork Academy of Music Ltd

Third Age Foundation Company Ltd



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What is the Digital Skills for Citizens Scheme?

The Digital Skills for Citizens Scheme is an initiative under the Government's National Digital Strategy, funded by the Department of Communications, Climate Action & Environment. The Scheme provides free basic digital skills training where citizens attending classes will learn the skills they need to use and enjoy the many benefits that using the internet offers.

Who can attend the training classes?

Training classes are available to all citizens who have not previously engaged with the internet. Training is targeted at people over 45, farming communities, small business owners, the unemployed, persons with disabilities and disadvantaged groups.



What will I learn?

Training classes will include the following:

- An Introduction to the internet
- Internet Safety
- How to send & receive Emails
- Using online government services, i.e. Ag Food, Motor Tax, Passports etc.
- Using online banking services
- How to use "Apps" i.e. weather, traffic, news
- How to use Social Media i.e. Skype, Facebook, Twitter
- Online Shopping

How are the training classes structured?

Each person attending these classes will receive 10 hours free classroom training. Class duration will be a maximum of 2 hours per class.

Maximum class size is 10 people.

A computer or laptop will be provided for use during each class or if you prefer you can bring your own device i.e. smartphone, tablet or laptop.

The internet is a gateway to a whole new world. It allows access to information and services 24 hours a day 7 days a week, it can empower and enrich the lives of people. Some of the advantages of being online are:



Connectivity: Keep in touch with family and friends worldwide through email, social media, etc.



Save money: Access to a wider market, easier to compare prices, helping you to make more informed purchasing decisions.



Save time: Not having to travel or queue to avail of goods and services (e.g. Banking, NCT Booking, Motor Tax, Passport renewal application, etc.), which are available online.



Entertainment: Assists in the pursuit of hobbies and interests, explore other cultures, stay up to date with current affairs and catch up on TV and radio using playback facilities.



Education: Enables you to expand your knowledge and skills, allows you to undertake online courses and facilitates lifelong learning at your own pace.